

## **SCHEME CHANGES** 2016

Dear colleague

Saving for your future is important. As a USS (University Superannuation Scheme) member, we know you take it seriously. If you have a spare moment to tell us what you think about USS's member communications, you could get a nice surprise.

Just take our online survey and we'll put you in the draw to win one of five £100 vouchers for Amazon or John Lewis. It'll only take around 10 minutes of your time and could really help us stay on track to deliver what you need in a pension.

## **Click here to begin**

Hearing what you think is important to us, and so is your privacy. That's why we've asked independent market research company, Critical Research, to manage this survey for us. It means that all your responses will be absolutely secure, confidential and anonymous, so you can be as honest as you like.

We look forward to hearing what you have to say. Even if you don't think you know much about USS or pensions, you can help us to keep improving just by sharing your views.

Thanks..... Si

Simon Greenwood

Senior Communications Manager

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If you'd prefer not to be contacted by USS about surveys in the future please <u>click here</u>.

Both USS and Critical Research abide by the <u>Market Research Society's Code of Conduct</u>. If you have any questions about the survey, please feel free to <u>contact us</u>. Alternatively, you can <u>contact the researcher</u> in charge at Critical Research.

## PRIZE DRAW RULES

The prize draw is open to all UK residents aged 18 years or over, except employees of Universities Superannuation Scheme Limited (USS) and USS Investment Management Limited, their families, agents or any third party directly associated with administration of the prize draw. The prize draw is free to enter. All entries must be submitted via www.criticalsurveys.co.uk and only one entry per person is permitted. In entering the draw, you confirm that you are eligible to do so and eligible to claim the prize. The closing date for entries is 23:59 on 17<sup>th</sup> October 2016 (the "Closing Date"). Entries received after the Closing Date will be automatically disqualified from the draw.

The prize winners will be chosen by random draw from all the valid entries by Critical Research, an independent market research agency on 1<sup>st</sup> November 2016 and their details including name and address will be passed on to USS. The first five valid entries drawn will be the winners. Each winner can choose to receive £100 worth of either Amazon or John Lewis vouchers. USS reserves the right to substitute the prize with a cash alternative to the value of £100 if circumstances beyond USS's control makes it necessary to do so. The prize for each winner is non-exchangeable, non-transferable and no cash alternative is offered. USS reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize competition.

The decision of USS regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it. The winners will be formally notified by USS by email no more than 14 days after the Closing Date. Only the winners will be contacted personally.

Where USS notifies a winner by email, USS will ask for confirmation of receipt by reply email. If a winner does not respond to USS within 14 days of being notified by USS, then the winner's prize will be forfeited and USS will be entitled to select another winner in accordance with the process described above. The vouchers will be sent to the winners by post within 14 days of being notified of their win.

USS will not be liable for any damage, loss or disappointment suffered by any person taking part or not being able to take part in this prize draw. USS accepts no responsibility for entries not successfully completed or which are delayed due to a technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind. Further, no responsibility is accepted for submitting inaccurate details.

Use of a false name (e.g. a name by which the entrant is not usually known) will disqualify them from receiving any prize. USS reserves the right to oblige any potential winner to provide documentary proof of their identity and age as requested by USS before such person may claim their prize. USS will not be liable for any damage, loss or liability suffered by the winner as a result of the use of the prize.

By completing USS's survey and entering the free prize draw, participants agree to and accept the rules applying to this free prize draw. USS reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions

USS reserves the right to hold void, suspend, cancel or amend the prize draw where it becomes necessary to do so.

The name and county of the winners can be obtained by sending an email to communications@uss.co.uk within 1 month of the Closing Date.

Please direct any questions to: Member Communications Team, USS, Royal Liver Building, 3rd Floor, Pier Head, Liverpool L3 1PY Email: communications@uss.co.uk Tel: 0151-478 7179